

# From Search Engine to Answer Engine

**Dekang Lin**  
singulariti.io

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## [The Mothers of Invention - Wikipedia, the free encyclopedia](#)



The Mothers of Invention were an American rock band from California that served as the backing musicians for Frank Z...

[History](#) [Personnel](#) [Discography](#)

[en.wikipedia.org/wiki/...](https://en.wikipedia.org/wiki/The_Mothers_of_Invention) ▾ - [百度快照](#) - [翻译此页](#)

## [Amazon.com: Frank Zappa & the Mothers of Invention: Songs, ...](#)

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Stay Up To Date E-mail me when there are new releases by Frank Zappa & the Mothers of Invention. Customers Also Bought Items By Frank Zappa & the ...

[www.amazon.com/Frank-Z...](https://www.amazon.com/Frank-Zappa-and-the-Mothers-of-Invention) ▾ - [百度快照](#) - [77%好评](#)



who is the mother of Frank Zappa



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Frank Zappa / Mother

Rose Marie Colimore



More about Rose Marie Colimore

Feedback

The Mothers of Invention - Wikipedia, the free encyclopedia

[https://en.wikipedia.org/wiki/The\\_Mothers\\_of\\_Invention](https://en.wikipedia.org/wiki/The_Mothers_of_Invention) ▼ Wikipedia ▼

# IBM Watson

- Won Jeopardy! against the best human players.
- Generated renewed interests in question-answering



# Question Answering: three approaches

- Question-to-Question
  - Map user questions to questions with known answers in a database of question-answer pairs.
- With structured knowledge base
  - Translate users' questions to knowledge base retrieval queries
- With unstructured text
  - Use IR to identify top documents/passages
  - Extract answers from the retrieved text

# Question to Question: an example

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哈利波特里罗恩是谁演的

百度一下

网页 新闻 贴吧 知道 音乐 图片 视频 地图 文库 更多»

百度为您找到相关结果约7,030个

搜索工具

**问 哈利波特里罗恩是谁演的:**

- [哈利波特里罗恩扮演者是谁?\\_百度知道](#)  
鲁伯特·格林特 中文名: 鲁伯特·格林特 英文名: Rupert Grint 全名:Rupert Alexander Lloyd Grint 性别: 男 生日: 1988-8-24 身高:1.78米 出生地:...  
来自百度知道 | 1个回答 | 2015-04-25
- [哈利波特里罗恩的扮演者\\_百度知道](#)  
中文名: 鲁珀特·格林特 英文名: Rupert Grint 全名:Rupert Alexander Lloyd Grint 假的  
来自百度知道 | 21个回答 | 2009-01-30

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# QA with Structured Knowledge Base

- Knowledge base: a collection of triples:  $(E_{\text{subj}}, \text{Rel}, E_{\text{obj}})$ 
  - Any relation can be decomposed into a set of triples
  - Examples
    - ("Pulp Fiction /m/0f4\_I", DirectedBy, "Quentin Tarantino /m/0693I")
    - ("Jay Leno /m/046lt", Spouse, Internal\_ID:Marriage1234)
    - (Internal\_ID:Marriage1234, From, "11/30/1980")
    - (Internal\_ID:Marriage1234, TypeOfUnion, "Marriage")
- Knowledge bases can be accessed through formal query language
  - E.g. SQL, Lambda calculus,
  - However, user queries are in natural language



# Semantic Parsing

- Translate user queries/questions into database retrieval query
- Example:
  - “Who was Tom Cruise’s wife in 2007?”
  - $\lambda x. \exists e. \text{Marriage}(x, e) \wedge \text{Spouse}(e, \text{TomCruise}) \wedge \text{Year}(\text{MarriageFrom}(e)) \leq 2007 \wedge \text{Year}(\text{MarriageTo}(e)) \geq 2007$

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Tom Cruise / Spouse (2007)

**Katie Holmes**

m. 2006–2012



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Who was Tom Cruise's wife in 2007



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3,720,000 RESULTS

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Including results for *who was tom **cruise** wife in 2007.*

Do you want results only for [Who was Tom Cruise's wife in 2007?](#)

## Tom Cruise - Wikipedia, the free encyclopedia

[https://en.wikipedia.org/wiki/Tom\\_Cruise](https://en.wikipedia.org/wiki/Tom_Cruise) ▼

**Cruise** met his second **wife**, ... Rathbun claims that **wife** Nicole Kidman was wiretapped on **Tom Cruise's** ... October 17, **2007**. ^ a b "**Tom Cruise's** Irish ...

[Early life](#) · [Career](#) · [Relationships](#) · [Scientology](#) · [Legacy](#) · [Litigation](#)

## Tom Cruise on "Valkyrie" Set - Photo 1 - Pictures - CBS News

[www.cbsnews.com/pictures/tom-cruise-on-valkyrie-set](http://www.cbsnews.com/pictures/tom-cruise-on-valkyrie-set) ▼

Tom Cruise on "Valkyrie" Set. Facebook; Twitter; ... **2007**. Suri and **Cruise's wife**, ... **2007**. **Tom Cruise** stars in the film, ...



Tom Cruise's wife



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## Tom Cruise - Wife

**Katie Holmes**

m. 2006 - 2012



**Nicole Kidman**

m. 1990 - 2001



**Mimi Rogers**

m. 1987 - 1990



# Semantic Parsing

- Grammar induction with supervised examples
  - Too costly for create training data
  - Not enough precision for users
- Manually constructed rules
- Distant supervision

# Manually Constructed Rules

- Example:
  - “?(Who is|was) \$PERSON ’s wife ?(in \$YEAR)”
    - $\lambda x. \exists e. \text{Marriage}(x, e) \wedge \text{Spouse}(e, \$PERSON) \wedge \text{Year}(\text{MarriageFrom}(e)) \leq \$YEAR \wedge \text{Year}(\text{MarriageTo}(e)) \geq \$YEAR$
- The good: predictable, precise
- The bad: costly, low coverage
  - But bearable with very high query traffic
- Rule-based NLP has been dead for a long time in academia, but is very much alive in industry.

# Indiana Jones vs Swordman



# Semantic Parsing

- Grammar induction with supervised examples
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- Distant supervision



# Distant Supervision

- Instead of manually label examples, extract examples from an unlabeled corpus with a heuristic rule.
- Supervised learning with the extracted (weakly-labeled) examples.

# Mappings between KB and NL Text

- Relations in KB and NL text are specified differently
  - infidelity.participant vs. “cheated on”
  - marriage.spouse vs “wife”
- Connection can be established through aliases of entities
  - KB entities have canonical names and aliases in natural language

# Distant Supervision

- Goal:
  - Given a KB relation (e.g, Marriage.Spouse), find natural language text that expresses relation?
- Heuristic (assumption):
  - If two entities in a KB relation co-occur in the same sentence (passage), their relation is the same as the KB relation.
- Extract training examples using the heuristic for supervised training.

# Distant Supervision: An Example

- KB instance:
  - (“冯小刚”, [Marriage.Spouse](#), “徐帆”)
- Text containing both entities:
  - 1999年, 徐帆与导演冯小刚结婚。
  - 冯小刚发表长微博, 深情表白妻子徐帆。
  - 据悉, 这篇文章是14年前冯小刚写给妻子的, 当时给徐帆看完, 她笑得合不拢嘴。
  - 冯小刚和现任老婆徐帆为什么不生子内幕.

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# Distant Supervision: An Example

- KB instance:
  - (“李连杰”, [Marriage.Spouse](#), “利智”)
- Text containing both entities:
  - 李连杰在接受媒体采访时透露, 这几年全身心的投入到慈善他也坦言财产全部由妻子利智打理
  - 提到李连杰的妻子, 在多数人印象中会第一时间想到利智,
  - 时过境迁, 李连杰和利智结婚十多年了, 育有一对女儿。
  - 大家都知道功夫巨星李连杰, 谈到李连杰的老婆大家就会想到利智。
  - 相信很多朋友都知道, 影坛巨星李连杰与利智结婚后, 自2000年起相继的生育有两个女儿

# Distant Supervision: example

- KB instance:
  - (“李连杰”, Marriage.Spouse, “利智”)
- Text containing both entities:
  - 李连杰在接受媒体采访时透露, 这几年全身心的投入到慈善  
他也坦言财产全部由妻子利智打理
  - 提到李连杰的妻子, 在多数人印象中会第一时间想到利智,
  - 时过境迁, 李连杰和利智结婚十多年了, 育有一对女儿。
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生育有两个女儿

# Distant Supervision: source of natural language text



- [Cai & Yates 2013]:
  - Snippets from top search results
- [Yao & van Durme 2014]:
  - Sentences from ClueWeb



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# Question Answering with Unstructured Text

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## Amylase

**Salivary Amylase.** Chewing breaks food into small molecules that combine with saliva secreted by the salivary glands in the mouth. Along with mucin and buffers, saliva contains the **enzyme salivary amylase**, which acts on the starch in food and breaks it down to **maltose**.

[What Enzymes Are Used to Break Down Carbohydrates ...](#)  
[healthyeating.sfgate.com/enzymes-used-break-down-carbohydrates-2211.h...](https://healthyeating.sfgate.com/enzymes-used-break-down-carbohydrates-2211.h...)

 [More about Amylase](#)



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December.

Rainfall/ Precipitation in Beijing, China. Beijing receives on average **576.9 mm** (22.7 in) of rainfall per year, or 48.1 mm (1.9 in) per month. On average there are 66 days per year with more than 0.1 mm (0.004 in) of rainfall (precipitation) or 5.5 days with a quantity of rain, sleet, snow etc. per month.

**Rainfall in Beijing, China Average Precipitation and Wet Days**

[www.beijing.climatemps.com/precipitation.php](http://www.beijing.climatemps.com/precipitation.php)



how much does a mac air weigh



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## 2.96 pounds

The 13" Macbook Air weighs **2.96 pounds** and the 13" Macbook Pro weighs **3.57 pounds**. However, with the 15" Macbook Pro weighing in at 4.46 pounds, the 13" Pro is much more comparable to the 13" Air than it is the 15" Pro.

[Why I Sold My 13" Air for a Macbook Pro Retina Display](#)

[briangardner.com/macbook-pro-retina-display/](http://briangardner.com/macbook-pro-retina-display/)

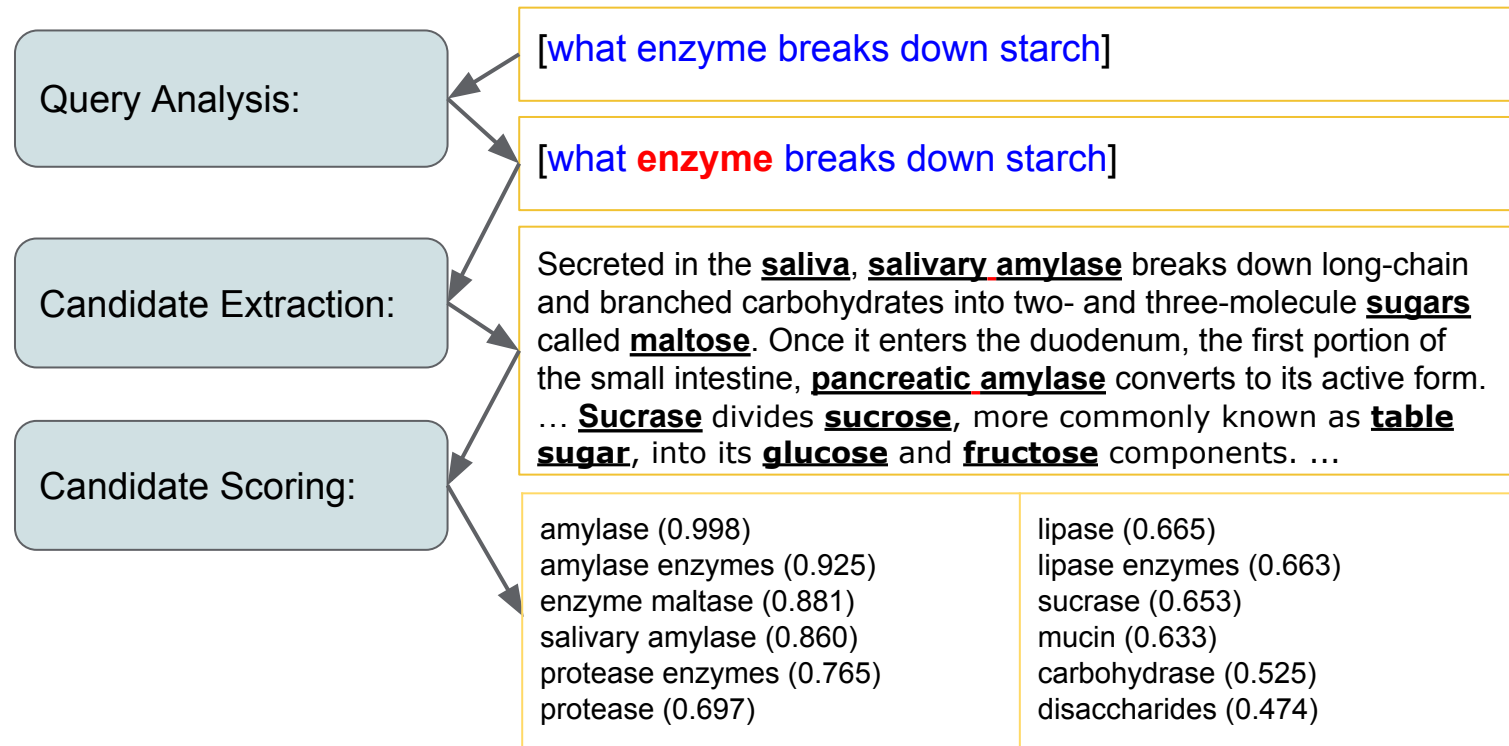
*Feedback*

[Apple - MacBook Air - Technical Specifications](#)

<https://www.apple.com/hk/en/macbook-air/specs.html> ▾

View the technical specifications for MacBook Air, see what comes in the box, ...

# Question Answering with Unstructured Text



## Query Analysis: Find the Focus Words in a Query

- The focus words are words in a query that specify the type of the answer that the user is looking for.
- A query is answer-seeking if and only if such focus words are found

# Focus Words: Examples

- Explicit questions

- what **enzyme** breaks down starch?
- 2014 ebola outbreak happened in what **african countries**
- **how much** does a macbook air **weigh**
- what is the **melting point** of paraffin wax
- **what** do hedgehogs **eat**

- Implicit questions

- fastest **animal**
- **annual rainfall** of beijing

- Non-question:

- when in rome rotten

# Finding Focus Words in Explicit Questions

- Explicit questions have wh-words
- Pattern matching rules works well
  - Wh-word itself: when/where/who
  - The first noun phrase after which/what
    - what **enzyme** breaks down starch?
    - 2014 ebola outbreak happened in what **african countries**
    - what is the **melting point** of paraffin wax



# Implicit Questions

- Use explicit questions to obtain training examples for implicit questions:

Pattern: (what|who) (is|was|are|were) the Attribute of Entity

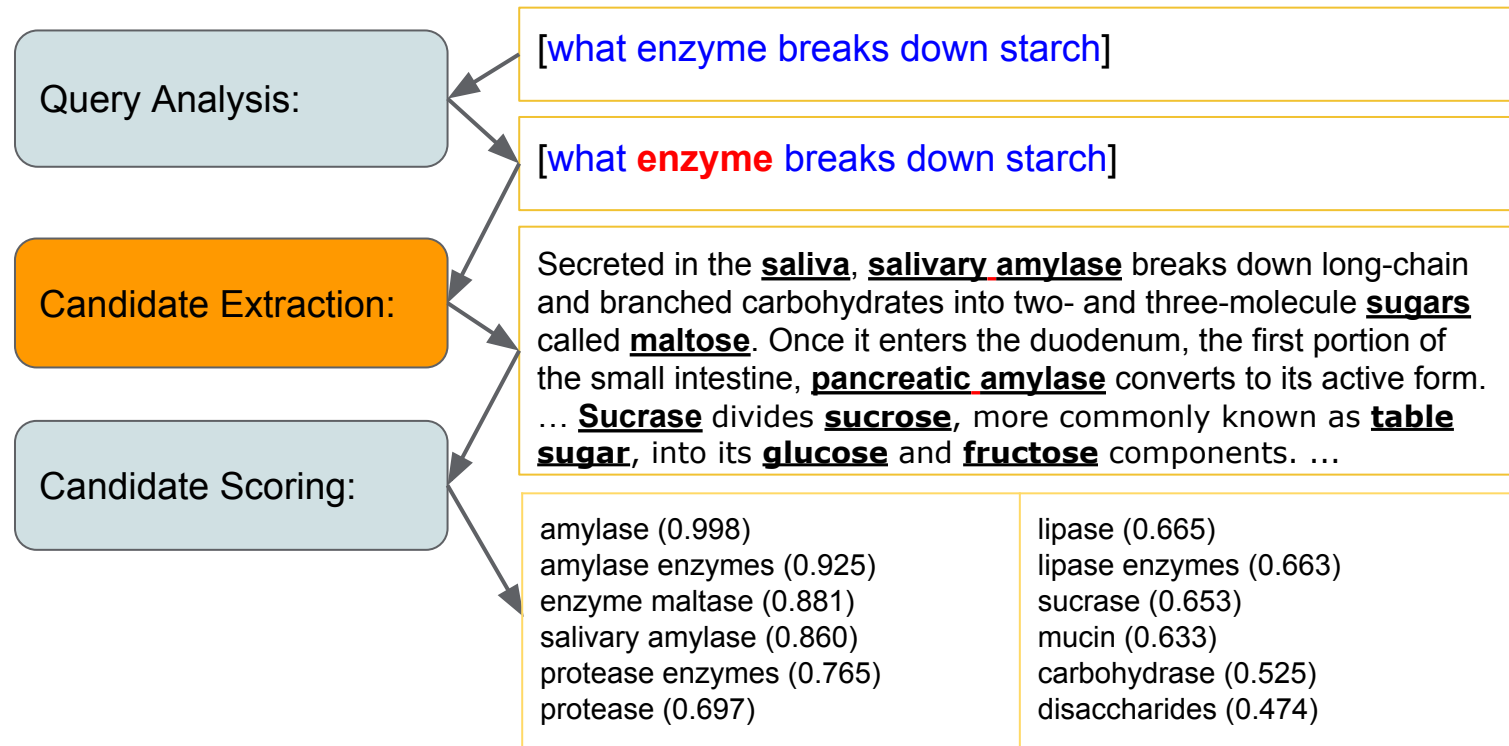
[what is the fastest animal]

[who was the annual rainfall of beijing]

Pattern: (what|who) (is|was|are|were) Entity's Attribute

[what is vietnam's population]

# Question Answering with Unstructured Text



# Expected Answer Type

- Expected answer type of a question specifies what phrase/text can potentially be an answer (without knowing the context).
- The expected answer type of a question depends on
  - The focus words of the question
  - The ability of recognize whether something belongs to that type

# Coarse-Grain Answer Types

- A small number of types
  - PERSON, LOCATION, TIME, TEMPERATURE, ...
- Advantage:
  - use a named entity recognizer to determine what phrase matches the type.
- Disadvantage:
  - mapping from the focus word in query to an answer type is non-trivial
    - melting point -> TEMPERATURE
    - annual rainfall -> LENGTH
    - assistant coach -> PERSON

# Fine-Grain Answer Types

- IBM Watson
  - ~5000 types
- The most extreme version of fine-grain answer types:
  - Use as many answer types as focus words
  - Trivial mapping from focus words to answer types
  - Similar types are modeled separately
    - E.g., diameter and width are treated as two different types.

# Extract Answer Type Examples with Patterns

- Numerical types:
  - (has|with) (a|an) TYPE of \_\_\_\_\_
  - Example:
    - has a DIAMETER of 13 cm
- Entity types:
  - TYPE(s), such as \_\_\_\_\_
  - Example:
    - cities such as Beijing

# Answer Type Example: annual rainfall

- The Zatecka Basin, the driest area, has an annual rainfall of about 18 inches.
- More than 80% of the continent has an annual rainfall of less than 600 mm;
- Cuzco with a mean average temperature of 10.7°C, and highest average monthly 12.1, has an annual rainfall of 804 mm.
- along the western Ghats escarpment, has an annual rainfall of about 5600 mm which is towards the mid-range of rain stations in the area
- For example, the 'region comprising New Mexico, Arizona, Colorado, Utah, Nevada, and Wyoming has an annual rainfall of from eight to sixteen inches
- Durban has an annual rainfall of 1,009 millimeters.

# Answer Type Example: melting point

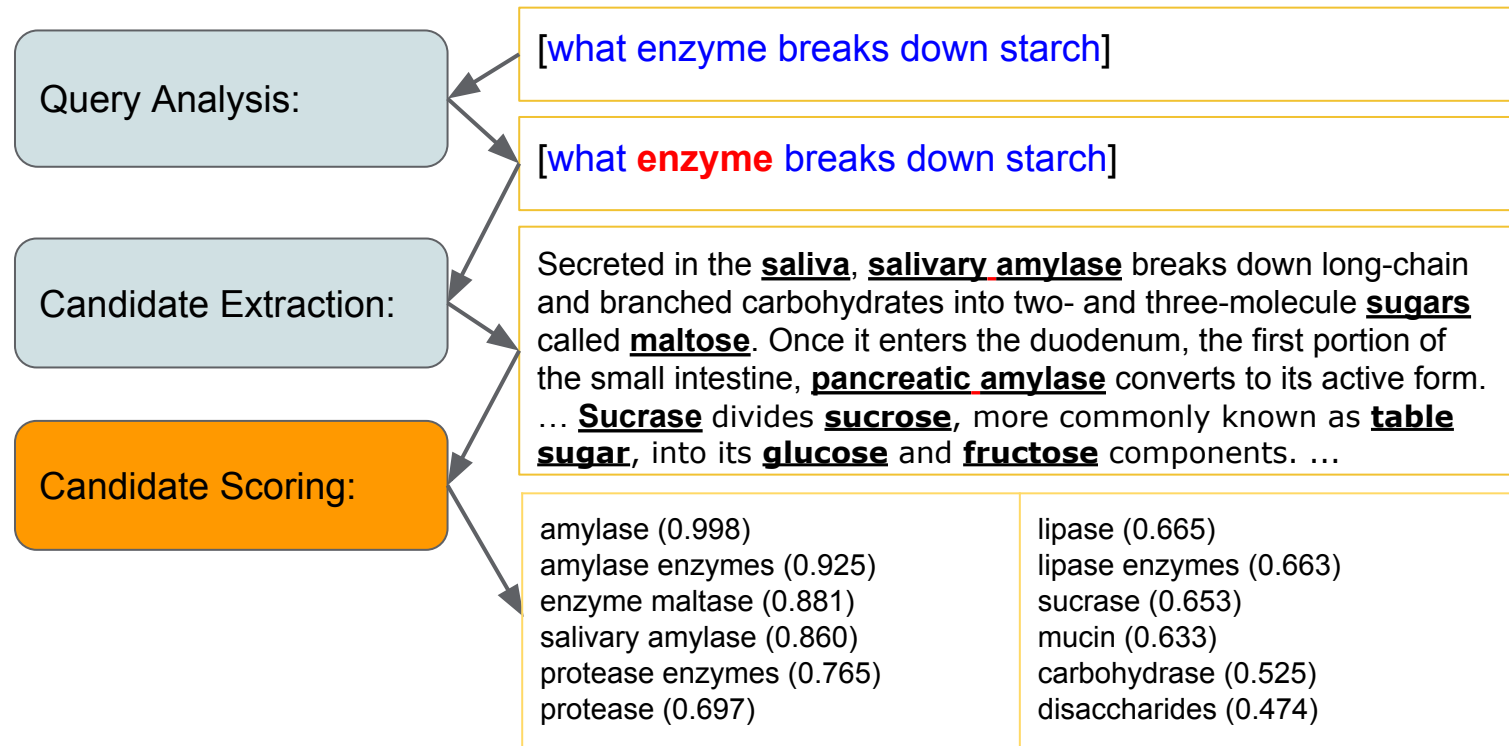
- Transcript of At room temperature, a substance with a melting point of 40 C.
- Unlike the trifluoride, gallium(III) chloride exists as dimeric molecules,  $\text{Ga}_2\text{Cl}_6$ , with a melting point of 78°C.
- Hafnium nitride, with a melting point of 3300°C
- Pure Benzene ( $\text{C}_6\text{H}_6$ ) has a melting point of 5.5 degrees C.
- This solid material has a melting point of approximately 106°C and a relative density (RD or SG) of approximately ...



# Answer Type Example: sleeping pills

- There is little evidence that the newer generation sleeping pills such as Ambien or Lunesta are more effective than older sleeping pills such as Dalmane or ...
- Diphenhydramine is found in many popular over the counter sleeping pills such as Tylenol PM, Excedrin PM and Nytol.
- Sedative sleeping pills such as Ambien can nearly double the risk for car accidents among new users compared with nonusers
- A newer class of non-benzodiazepine sleeping pills such as eszopiclone or zolpidem appears to be safe to use by patients with OSA

# Question Answering with Unstructured Text



# Answer Candidate Scoring

- Features
  - Answer type score
  - Proximity to query keywords
  - Popularity
  - .....

# Question Answering: Product Features

- Answer context
- Robustness
- Integration with other products
- Related questions
- Fun facts

# Answer Context

- Automatic question answering system is not perfect
- Allow users to assess the credibility of answers
  - The source of the answer
  - The context in which the answer appears



what chemical kills bed bugs



**Pyrethrins** are botanical insecticides derived from chrysanthemum flowers. **Pyrethroids** are synthetic chemical insecticides that act like **pyrethrins**. Both compounds are lethal to bed bugs and can flush bed bugs out of their hiding places and kill them.

[Pesticides to Control Bed Bugs | Bed Bugs: Get Them Out ...](#)

<https://www.epa.gov/bedbu...> United States Environmental Protection Agency ▼

About 11,100,000 results (0.57 seconds)

# 274 cm

Table Tennis Rules. 1.1 The table shall be in surface rectangular, **274 cm.** (9 ft.) in length, **152.5 cm.** (5 ft.) in width. It shall be supported so that its upper surface, termed the playing surface, shall lie in a horizontal plane **76 cm.** (2 ft. 6 in.) above the floor.

[Official Ping Pong - Table Tennis Rules | Killerspin](#)

[www.killerspin.com/spin-info-table-tennis-rules/](http://www.killerspin.com/spin-info-table-tennis-rules/)

# Robustness

- Different phrasing of the same question should get the same result





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## Shop for what size is ping pong ta... on Google

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American  
Heritage ...**\$314.03**

Wayfair

MD Sports  
4-Piece Ping-...**\$133.53**

Walmart

Brunswick 8 Ft  
Table Tennis ...**\$399.00**

Leisure Fitne...

Pottery Barn  
Pool Table ...**\$799.00**

Pottery Barn

Kettler Indoor  
Stockholm GT**\$559.99**

Modell's Spor...

Table Tennis Rules. 1.1 The table shall be in surface rectangular, **274 cm.** (9 ft.) in length, **152.5 cm.** (5 ft.) in width. It shall be supported so that its upper surface, termed the playing surface, shall lie in a horizontal plane **76 cm.** (2 ft. 6 in.) above the floor.

[Official Ping Pong - Table Tennis Rules | Killerspin](#)[www.killerspin.com/spin-info-table-tennis-rules/](http://www.killerspin.com/spin-info-table-tennis-rules/)

# Integration with Other Search/Answer Products

- Image search
- Knowledge base answers

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Tsingtao Beer, a well-hopped standard pilsner of **4.7%** abv, is the flagship brew, accounting for most of the brewery's production.



[Tsingtao Brewery - Wikipedia, the free encyclopedia](#)

[https://en.wikipedia.org/wiki/Tsingtao\\_Brewery](https://en.wikipedia.org/wiki/Tsingtao_Brewery) Wikipedia ▼



alcohol content of tsingtao beer



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Tsingtao Beer, a well-hopped standard pilsner of **4.7%** abv, is the flagship brew, accounting for most of the brewery's production.



[Tsingtao Brewery - Wikipedia, the free encyclopedia](https://en.wikipedia.org/wiki/Tsingtao_Brewery)

[https://en.wikipedia.org/wiki/Tsingtao\\_Brewery](https://en.wikipedia.org/wiki/Tsingtao_Brewery) Wikipedia ▾

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origin of miniature schnauzer



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### Miniature Schnauzer / Origin



## Germany

Miniature Schnauzers were originally bred to be ratters and guard dogs on farms. They were developed in the mid-to-late 19th century in **Germany** by crossbreeding the Standard Schnauzer with smaller breeds, such as the Miniature Pinscher, Affenpinscher, and perhaps the Poodle or Pomeranian.

[Miniature Schnauzer Dog Breed Information, Pictures ...](#)  
[dogtime.com/dog-breeds/miniature-schnauzer](https://dogtime.com/dog-breeds/miniature-schnauzer) Dogtime ▾



Destinations and points of interest

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[Miniature Schnauzer Dog Breed Information, Pictures ...](#)  
[dogtime.com/dog-breeds/miniature-schnauzer](https://dogtime.com/dog-breeds/miniature-schnauzer) Dogtime ▾

**Capital:** [Berlin](#)

**Dialing code:** +49

**Population:** 80.62 million (2013) World Bank

**Chancellor:** [Angela Merkel](#)

**President:** [Joachim Gauck](#)

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[Neuschwa... Castle](#)



[Berlin Wall](#)



[Cologne Cathedral](#)



[Reichstag building](#)



[Europa-P...](#)

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# Related Questions

Query: GOP

[GOP \(disambiguation\) - Wikipedia, the free encyclopedia](https://en.wikipedia.org/wiki/GOP_(disambiguation))

[https://en.wikipedia.org/wiki/GOP\\_\(disambiguation\)](https://en.wikipedia.org/wiki/GOP_(disambiguation)) ▼ Wikipedia ▼

**GOP**, short for Grand Old Party, is a nickname for the Republican Party of the United States. **GOP** or **Gop** may also refer to: ...

[Republican Party \(United States\) - Wikipedia, the free ...](https://en.wikipedia.org/wiki/Republican_Party_(United_States))

[https://en.wikipedia.org/wiki/Republican\\_Party\\_\(United\\_States\)](https://en.wikipedia.org/wiki/Republican_Party_(United_States)) ▼ Wikipedia ▼

The Republican Party, commonly referred to as the **GOP** is one of the two major contemporary political parties in the United States, the other being its historic ...

## People also ask

What is the difference between republican and democratic parties? ▼

Who is the leader of the Republican Party? ▼

Are conservative and Republican the same? ▼

Why was the republican party formed? ▼

[With or Without Ryan, A Convention Savior Unlikely for GOP ...](http://www.nbcnews.com/.../or-without-ryan-convention-savior...)

[www.nbcnews.com/.../or-without-ryan-convention-savior...](http://www.nbcnews.com/.../or-without-ryan-convention-savior...) ▼ NBCNews.com ▼

14 hours ago - With House Speaker Paul Ryan's "count me out" declaration Tuesday, the prospects of a "savior" candidate to emerge at the **GOP** convention ...



## Fun Facts (I am feeling curious)

- When the google query is “fun facts” or “i am feeling curious”, the search results is an interesting question and its answer (shown after some delay).



fun facts



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About 194,000,000 results (0.48 seconds)

### Are foxes and wolves related?

Dogs belong to the taxonomic family Canidae (canines) which is divided into two tribes: those related to wolves (Canini) and those related to foxes (Vulpini). A couple of canine species lay outside these two tribes, but hyenas are not canines.

[14 of Your Dog's Wild Relatives | Mental Floss](http://m.mentalfloss.com/article.php?id=30959)

<http://m.mentalfloss.com/article.php?id=30959>

ASK ANOTHER QUESTION



i'm feeling curious



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About 54,900,000 results (0.39 seconds)

When was New York the capital of America?

The city and its surroundings came under English control in 1664. New York served as the capital of the United States from 1785 until 1790. It has been the country's largest city since 1790.

[New York City - Wikipedia, the free encyclopedia](http://en.m.wikipedia.org/wiki/New_York_City)

[http://en.m.wikipedia.org/wiki/New\\_York\\_City](http://en.m.wikipedia.org/wiki/New_York_City)

ASK ANOTHER QUESTION

# Lessons Learned from Web Answers

- Question answering involve a full spectrum of NLP tasks.
  - Infrastructure:
    - NER
    - POS tagging
    - parsing
  - Type inference:
    - what does yellow rose symbolize
    - what sunglasses did james bond wear in spectre
  - Relation match
    - what do cows eat? [not beef!]
  - Entity linking
  - Evidence aggregation
  - .....

# What's Next: From Answer Engine to Action Engine

- Do things instead of just looking for things
- Singulariti.io:
  - Natural language/speech interface to apps.
- Examples
  - 放大微信字体
  - 发一张照片给激扬
  - 把今天的公里数上传到清华跑步群
  - 从四爷拉面叫一份牛肉面
  - 国航今天从三藩到北京的飞机正点吗

Machine intelligence for user experience.



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And You !



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